

Electric Motors WARRANTY

Warranty validity is disciplined by what stated in the contract of sale or in the delivery note or, failing these, in this article of the GCS. For intervention under guarantee, Customers must address exclusively to O.M.E.

O.M.E. guarantee his Products, as long as they haven't been modified by Customer, for a duration of 24 months from the date of O.M.E.'s delivery note. Customer is not entitled to any guarantee if he/she does not notify to O.M.E. the defects or non/conformity of the Product within 8 days after delivery of Products, or within 8 days from discovery the same and, in any event, within one year from delivery.

Warranty covers the replacement or repair of defective parts of the Product when a defect of production materials has been ascertained. Decision about replacement or repair of the defective parts is deemed to O.M.E. or to other duly authorized workshops.

Warranty shall after examination of the defective materials by O.M.E. Travel and transfer expenses for the staff charged for the work under warrantee will be borne by the user. The user shall also bear the expenses for making the motor accessible (including disconnecting and connecting) as well as all transport and packing costs of the defective parts replaced to Customer which will be sent to O.M.E. for analysis purposes at their premises together with the warranty form that Customer shall fill in and send together with the motor.

Warranty forfeits:

- Should Customer not fulfil his contractual payment obligations;
- Should the motors not be used correctly (operating mistakes, excessive loading, use of unsuitable lubricants, non-observance of the maintenance instructions, even when the machine is not in use etc.);
- Should the failure result from incorrect installation or should the motors be modified or repaired without the approval of O.M.E.;
- Should Customer not carefully follows the instructions contained in the instruction manual enclosed with the motor:
- Should Customer not fill in and send to O.M.E. the warranty form together with the motor.

In none of above cases may Customer rescind the contract or claim for damages. Any term differing from those indicated must be agreed from time to time in writing.

